

Poringland Primary and Nursery School

Social Media Code of Conduct Policy

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Statement of intent

Poringland Primary and Nursery School understands the benefits of using social media; however if misused, the school community can be negatively affected, such as by damaging the school's reputation. This code of conduct sets out clear procedures for how we expect parents to conduct themselves on social media and when using messenger apps, such as WhatsApp.

Date formally adopted by the Governing Board:	26.03.26
Chair of Governors:	R.Kett
Due for Review:	

1. Legal framework

1.1. This policy has due regard to statutory legislation, including, but not limited to, the following:

- Data Protection Act 1998
- Defamation Act 2013
- Protection of Freedoms Act 2012 (as amended)

2. E-safety and social media conduct

2.1. Poringland Primary and Nursery School expects parents to behave in a civilised nature online and will not tolerate any of the following behaviour online:

- Posting defamatory 'statuses' about fellow parents, pupils, the school or its employees
- Complaining about the school's values and methods on social media

2.2. The school has a **Complaints Procedures Policy** in place, to avoid parents broadcasting grievances online.

2.3. Parents will be made aware of their responsibilities regarding their use of social networking and their conduct online.

2.4. Breaches of this code of conduct will be taken seriously by the school and, in the event of illegal, defamatory, or discriminatory content, breaches could lead to prosecution.

2.5. Parents will not attempt to 'friend' or 'follow' any member of staff on social media.

2.6. Parents are instructed not to post anonymously or under an alias to evade the guidance given in this code of conduct.

2.7. Poringland Primary and Nursery School retains the right to request any damaging material to be removed from social media platform.

3. Online messaging

3.1. Poringland Primary and Nursery School expects parents to use messaging apps, such as WhatsApp, for purposes beneficial to themselves and the school, and will not accept any of the following behaviour:

- Sending abusive messages to fellow parents
- Sending abusive messages about members of staff, parents, pupils or the school
- Sending abusive messages to members of staff

3.2. The school appreciates the simplicity and ease of instant messaging online; keeping in contact outside of school can benefit the community by keeping the school community closer.

3.3. Should any problems arise from contact over messaging apps, the school will act quickly by contacting parents directly, to stop any issues continuing.

- 3.4. Poringland Primary and Nursery School can request a meeting with parents if any misconduct, such as sending abusive messages or posting defamatory statuses, occurs online.
- 3.5. The school's complaints procedure will be followed as normal if any members of the parent teacher association or governing body cause any discrepancies through their conduct whilst using online messaging.
- 3.6. The headteacher can, with the permission of the parent, view messages sent between members of the parental body in order to deal with problems quickly and effectively.
- 3.7. The headteacher can request that 'group chats' are closed down should any problems continue between parents or parental bodies.

4. Monitoring and review

- 4.1. The headteacher and governing board will review this code of conduct on a regular basis and will communicate any changes to all teachers and parents.
- 4.2. All parents will be required to read this code of conduct and agree to abide by any changes made.

Parent Agreement

In summary, it is expected that all parents agree to this statement:

'I have read and understand the terms and conditions of this code of conduct.

I understand my obligations under this code of conduct and agree to comply fully with them whilst my child is a pupil at Poringland Primary and Nursery School.

The school will not tolerate any of the following:

- Sending abusive messages to parents or teachers
- Sending abusive messages about parents, pupils and teachers
- Posting defamatory 'statuses' about other parents, pupils, teachers or the school
- Using social media to complain or post any grievances about the school's values and methods.'

To opt out of this agreement, parents must do so in writing to the school office.

Acceptable Use of Social Media Letter to Parents/Carers

(Address line one)

(Address line two)

(Town)

(County)

(Postcode)

(Date)

RE: Parents' use of social media

Dear Parents/Carers,

Poringland Primary and Nursery School understands and appreciates the benefits of social media; however, whilst there are many positive benefits to using social media, there may also be some significant negative impacts, such as cyber bullying, which the school does not tolerate.

In order for us to set the best example possible to pupils at **Poringland Primary and Nursery School**, we would like to invite parents to do the same. The school urges parents to review our code of conduct, which outlines how to act when using social media.

Should **Poringland Primary and Nursery School** be subject to any online abuse, we will take the appropriate action, which may include considering our legal options to deal with any defamatory or libellous activity on social media.

If any parents or carers do have any concerns to make, or would like to discuss this subject further, please contact the school via the school office.

Kind regards,

Name

Job role